

Crisis management systems in Germany

A status report about the current functions and developments of private and public crisis management systems in Germany

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1. Project SiKomm and it's goals

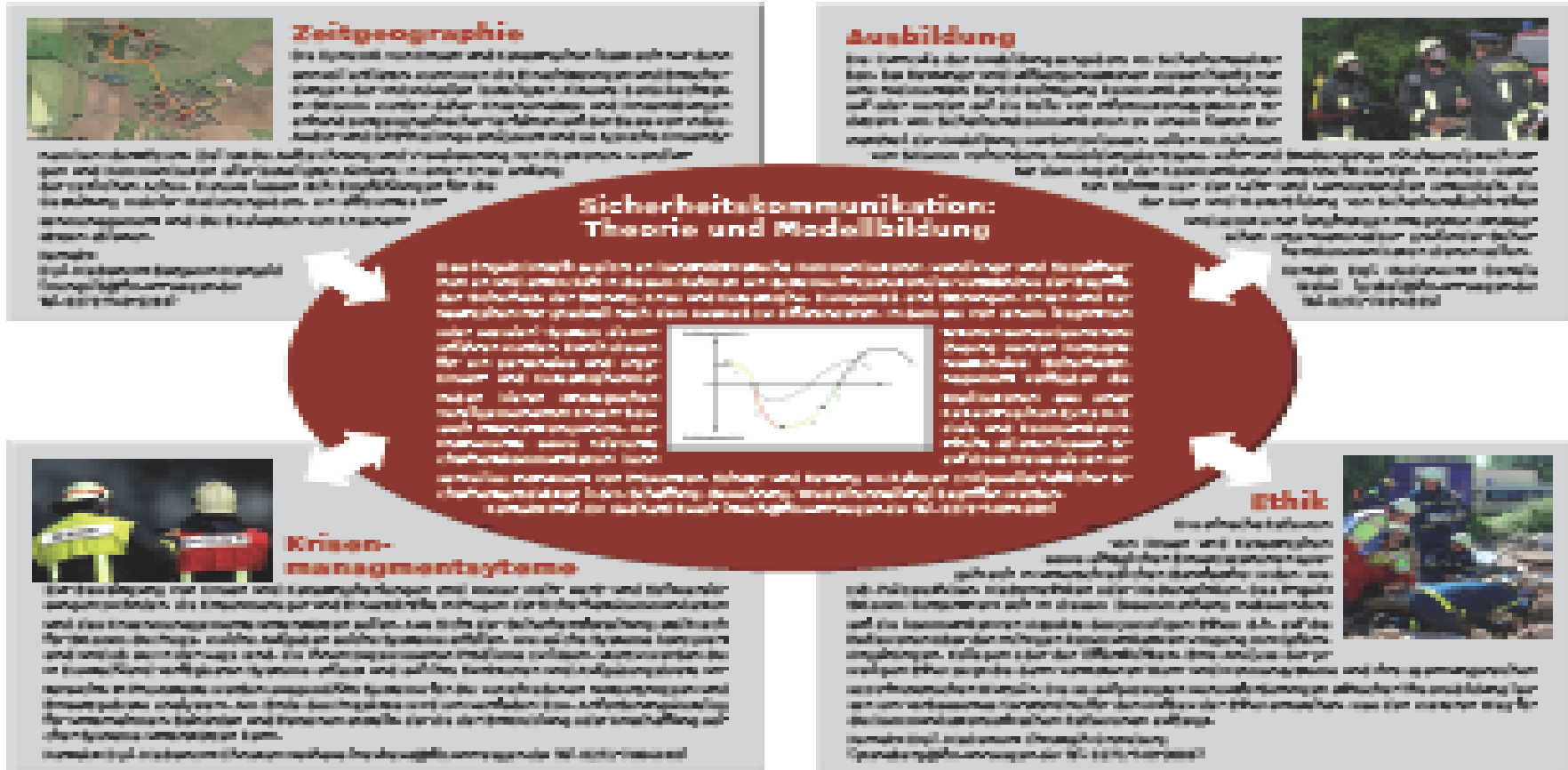
2. Our Analysis of crisis management systems in Germany

- a) Aims & Goals
- b) Method of analysis
- c) Findings/Results
- d) Next steps & Further questions

3. Your questions

The SiKomm Project

- **Main Goal:**



Crisis management solutions play a vital role in federal and private crisis management efforts in Germany, yet:

- no general acceptable definition/rules/norms exist
- not many quantitative studies exist, which analyze these systems according to their functions, users, area of deployment, etc.
- there are no large scale ‘status-reports’ or ‘best practice’ analysis of today's CMS

Our Goals:

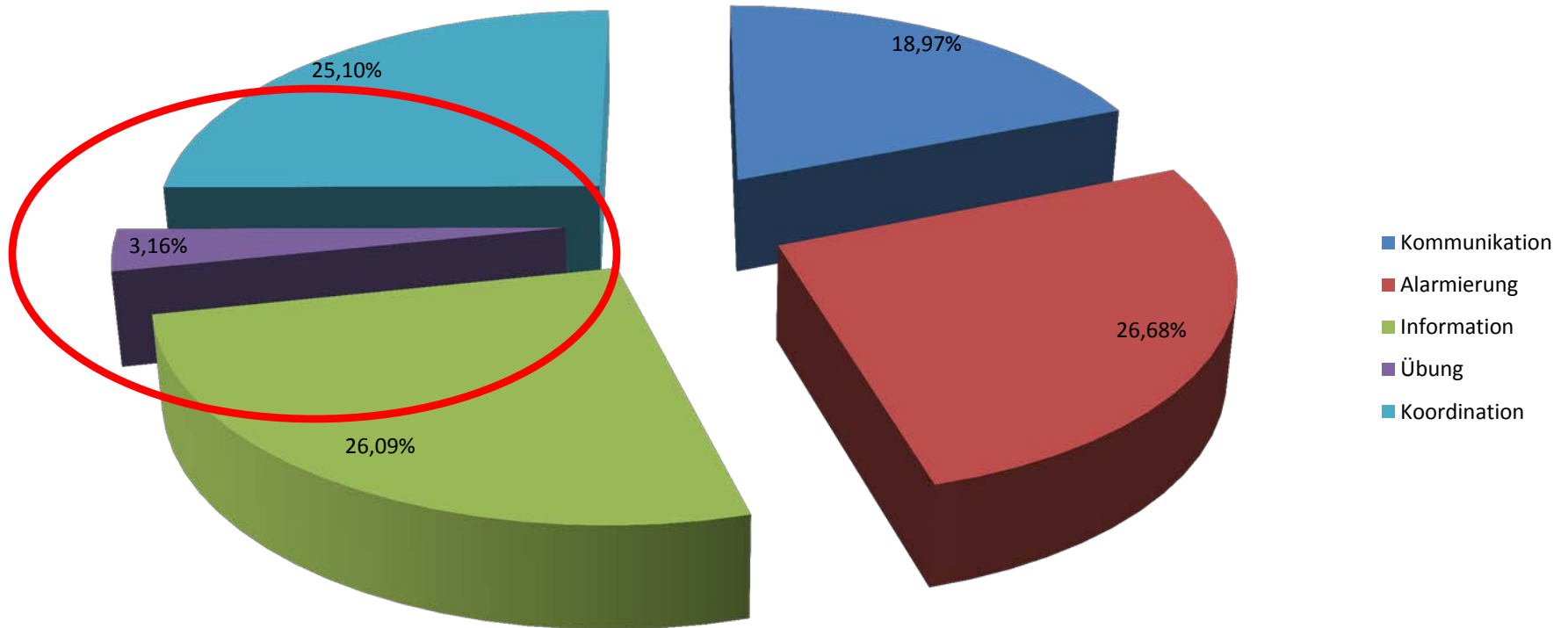
- give an overview about the available systems and their functions
- based on these results develop a handbook for building and buying CMS

- Literature Review
- Conferences
- Vendor meetings & fairs
- Expert Interviews with developers and users
- Extensive Internet search

What Data did we collect:

- Name/Address
- Country of Origin (Germany, Austria & Switzerland)
- Area of deployment
- User Group
- Target group
- Expert/Amateur System
- Functions
- System specifications & requirements
- References /Prices

Aufteilung Funktionstypen



General Trends:

- market is **very** intransparent
- the market for CMS solutions is **expanding**
- the shift from military/police solutions to private/industrial solutions is progressing (**convergence of markets**)
- shift from single technology solutions to **hybrid technology** solutions
- shift from hardware- to software- to **web-solution**
- Shift from expert to **amateur systems**
- rising needs for **inter-organizational solutions:**

Next Steps

- Collection of data is still ongoing
- Usability Tests with field personnel/ practitioners
- Handbook for development and buying

Other Projects:

- Infostrom (www.infostrom.org)
- BaSIgo (no website yet)

or visit:

www.uni-siegen.de/ifm

Thank you

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Your Questions ...