



Receptionist (Italian/German native)

Where: **Tenerife, Spain**

When: **Position available between February and November**

Duration: **3-6 months**

International chain of luxury hotels in Spain and Germany. It has two hotels (3-star and 5-star) located in the most exclusive area of southern Tenerife, one of the most beautiful places in the world famous for its nature and landscape. In addition, they have hotels in Germany and Mallorca. Both Tenerife hotels are located a 15-minute walk from the sea and in a very commercial area, which offers the tourists many leisure options in a paradisiacal setting.

Tasks:

The student will do the internship at the reception / clubhouse and deal with the following tasks:

- Customer support in different languages
- Contact and updates with the supervisor
- Organization of excursions, reservations in restaurants / golf club etc.
- Check-in / check-out assistance
- Guide the customers to their room
- Get to know the booking system

Please ask your university/ school whether they are willing to sign an internship agreement.

During the first two weeks the trainee will be guided by the management department to get to know the hotel better. However, only administrative and supervisory tasks will be covered, no operational tasks. These include:

- Supervision of the cleaning of rooms and public areas
- Monitoring the interaction between hotel employees and customers
- Assistance to the administrative organization

The responsibility of the student during the internship:

- Assist in departmental meetings
- Reports to the tutor on all possible problems that could occur in the workplace.

We look for:

Studies: Tourism, Languages, Business, Hotel industry

Languages: **German/ Italian** (native), Intermediate level of **English** and **Spanish**

We offer: A remuneration of **194€/month + accommodation + meals**

APPLY NOW! Code RECH219-302. Don't wait, send your CV to

praktikum@ies-consulting.es or register online: <https://www.ies-consulting.eu/application-for-internship/>

* Our recruitment process is free. We charge a fee only once the company accepts your application.